

**Formal Response from the Cabinet following matters referred by
the Committee and/or requests from the Performance and
Governance Committee**

a) Performance Monitoring (Referral from Performance & Governance Committee –
Minute 88 (18.08.12))

The Policy and Performance Manager's report provided the Committee with a summary of Council performance and detailed all 'Red' performance indicators for the period to the end of July 2012. It was noted that there were 13 'Red' performance indicators and not 14 as stated in the report.

A Member requested further details on what the District Council and Kent County Council were responsible for, and why some items may be left behind. A report on fly tipping had been considered at the meeting of the Environment Select Committee.

The Cabinet Member for Planning and Improvement addressed the Committee in response to a question concerning whether anything had been done to improve documentation and decision recording with regards to planning appeals. She advised that action had been taken but that the indicators before the Committee were appeals against decisions taken before these had been put in place.

A Member advised that he had requested from the Group Manager – Planning Services, a breakdown of the number of appeals against planning application refusals where Members had taken decisions contrary to Officer advice. He also asked whether this information was reported to Environment Select Committee.

Members requested more details on the number of missed green waste collections to be available at the next meeting of the Services Select Committee.

A number of Members queried the relevance of performance indicator concerning the number of domestic burglaries per 1,000 households, as it did not measure the quality of the work carried out by the District Council. The Director of Corporate Resources, Deputy chief Executive, explained that it was an indicator of the performance of the Community Safety Partnership of which the Council was a member. It was noted that Cabinet set the performance indicators.

Resolved: That

- a) the contents of the report be noted; and
- b) LPI CD 007 number of domestic burglaries per 1,000 households, be referred to the Social Affairs Select Committee to consider whether a more appropriate target could be identified.